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| March 2022 |  | Issue 1 |
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| Text  Description automatically generated with medium confidence |
| You may not be able to see us but we are here and we do promise to protext your data by using a recognised and secure websit like Wix.com  |
| Website Terms and ConditionsAs agreed by website owners. Updated March 2022  |
| *A person smiling for the camera  Description automatically generated with medium confidence**Annette Hall-Tuitt**Director* | In order **to use Kallistos House services** you must be over 18 years of age, booking services for anyone under 18 is prohibited by UK law. Our service users must be of the legal age of majority in the UK, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement in accordance with UK laws. It is not the policy of this company to accept deposits or payment for services using our website. Cash or card payments are received face to face, which allows us to verify age of each client.  | ***Website Owner:* This website is owned and operated by Kallistos House which is the trade name for H & T healthcare and consultancy ltd. These Terms give the terms and conditions under which you may use our website and services as offered by us. This website offers visitors an opportunity to read about the services offered like ear wax removal and Aesthetics. It also offers you a booking service. Note we do not accept payments online. By accessing or using the website to book services, you approve that you have read, understood, and agree to be bound by these Terms.** |
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| **Responsibilities for service provided.**When we receive a valid claim for dissatisfaction of service, we will offer to correct the damage and give support to the client in line with our duty of candor. However should the client wish to make a claim insurance details can be requested from customer service via email. The customer will also be entitled to a full refund. **Limitation of liability**To the maximum extent permitted by applicable law, in no event shall Kallistos House or its parent company, be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.To the maximum extent permitted by UK law, Kallistos house and its Parent company assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein. |